

Richard Robinson

145 South Harbor Dr.
Ocean Reef Club
Key Largo, FL 33037

T 305 367 2495

F 305 367 2674

rbrobinson@earthlink.net

March 26, 2009

Turk Construction, Inc.
Kyle Turk
31 Ocean Reef Drive, #A-304
Ocean Reef Club
Key Largo, FL 33037

Kyle,

Many years ago I learned from Dick Farmer customer satisfaction is achieved by exceeding expectations. Twice in the last two weeks your associates have responded faster than I could be on sight, expectations exceeded.

In 2007 you installed an elevator at my house. Since we would be away from the Reef for months, I wanted necessary approvals done before departure. I entrusted the project to you without having all final details, including firm cost, a commitment without descriptive contract, but with confidence in your judgement and integrity. I was truly delighted when the project was completed in less time, less cost, and with greater quality, fully exceeding my expectations.

In 2008 I gave you a front entrance project including new front doors. Once again you fully exceeded my expectations.

Jennifer and Tom respond immediately to any need we have within the scope of your work, whether here, or at the Pumpkin Cay Condo.

I recommend you to anyone needing construction, you and your associates are top drawer.

Sincerely,

Dick Robinson